

WATER SERVICE APPLICATION

LAKE BERESFORD WATER ASSOCIATION, INC. *A Non-Profit Member-Owned Water Utility*

Applicant/Deeded Property Owner: _____

Service Address: _____

Property Use: /___/ Member Residence /___/ Rental Unit (**see Note #1**) /___/ New Construction (**see Note #2**)

Fees & Deposits:

1. \$50.00 deposit, per meter, required for ¾" meters.
2. Deposit for meters 1" and greater will be assessed on an individual basis.
3. Installation fees will be assessed for extra meters.
4. New construction will be assessed impact fees, deposit, and meter installation charges. See Note #2.
5. Meter deposits are refunded when the service account is closed.

Note #1: LBWA will not accept the occupant of a rental unit as a member and will sell water only to the Member/Owner of the property. Upon request, LBWA will address/send monthly statements to the renter at the service address; however, LBWA must be advised of changes in rental status. **Member/Property Owner is solely responsible for payment for water used at the rental unit.**

Note #2: The impact fee for a ¾" meter at a residential property is \$2,000.00. Impact fees and deposits for commercial properties and residences with meters 1" and greater will be assessed on an individual basis. The impact fee and meter deposit will be paid when the account is established; meter installation charges will be assessed after final install.

RATE SCHEDULE

Member is billed monthly at a rate of **\$30.00 per meter**. Monthly rate covers up to 4,000 gallons. Consumption over 4,000 gallons will be billed based on meter size at the rates outlined below. Charges are computed to the last full 1,000 gallons used. Monthly billing is charged to all connected meters, even if the dwelling is unoccupied and no water is used. *Rates are subject to change as deemed necessary by the Lake Beresford Water Association Board of Directors.*

RATES Billed per Thousand					
Meter Size	Per Meter Charge	5,000 to 10,000	11,000 to 50,000	51,000 to 100,000	Over 100,000
¾"	30.00	3.50	3.75	4.25	4.50
1.0"	30.00	3.55	3.80	4.30	4.55
1.5"	30.00	3.60	3.85	4.35	4.60
2.0"	30.00	3.65	3.90	4.40	4.65
3.0"	30.00	3.70	3.95	4.45	4.70
OTHER CHARGES					
After hours service call		\$40.00	Returned check fee		\$20.00
Reconnection fee (increases each time)		\$30.00	Late payment fee		10% of past due balance

MEMBER RESPONSIBILITIES

1. Member is responsible for paying water bills promptly. Payment is due by the 20th of each month and late after the 25th. A 10% late fee will be applied. A \$20.00 fee will be charged for returned checks; a second offense will require cash only payments. Member is responsible for full payment of water used due to broken lines/leaks. **LBWA strongly recommends that valves be turned off when property is vacant and at docks when not in use or during hurricane season.**

2. Member is responsible for keeping the meter unobstructed for a 3 foot radius and accessible to meter readers at all times; and to permit authorized LBWA personnel access to the premises necessary for maintaining, repairing, replacing or any type of servicing of LBWA water transmission equipment.

3. Member is responsible for furnishing and maintaining a cut-off valve on Member side of the meter and for maintaining water pipes and related equipment on Member side of the meter in efficient operating condition in full compliance with State Health Department Sanitary Regulations (cross connections or back flows are not permitted). **Issues on the Member side of the meter are the Member responsibility and LBWA is not to be involved in diagnostics or repairs.** LBWA staff is available to respond to Member questions and concerns Monday - Friday from 8:00 am – 5:00 pm; however, if staff is called to Member’s property after hours and the concern is found to be on Member side of the meter, a \$40 service call will be assessed. After hours is defined as weekends, holidays, and Monday through Friday from 5:00 pm to 8:00 am.

4. Member is responsible for contacting customer service at least 2 weeks prior to discontinuing service for any reason.

SUSPENSION OF SERVICE

Service may be discontinued if Member is more than 30 days past due with payment. A reconnection fee will be assessed after balance is paid in full. The reconnection fee is \$30.00 for the first offense and an additional \$30.00 will be added to the \$30.00 base fee for each additional offense within a calendar year. When necessary, the security deposit will be applied to final payment of a past due account. When the deposit more than covers the amount past due, the balance will be refunded. If the security deposit does not cover the amount due, LBWA may litigate to collect the balance, and a lien may be filed against the property. Evidence of tampering with the meter or any other LBWA equipment may result in suspension of service and possible prosecution. Member will be liable for all costs of restoring service lines and meters to original operational condition.

COMPLAINTS-ADJUSTMENTS

If Member believes a bill to be in error, member is to contact customer service before the bill becomes delinquent. LWBA will make a special reading during regular business hours and if an error has occurred an adjustment to the billing will occur. Member is responsible for charges resulting from leaks occurring on their side of the meter as well as the discovery, locating and repair of any leaks.

This membership application for water service is based on the rules, regulations and rates developed by the Board of Directors for Lake Beresford Water Association and is subject to changes, additions and deletions. All applicable deposits and/or fees are due when application for membership is submitted.

/We have read and understand this application in its entirety and accept all Lake Beresford Water Association member responsibilities.

Applicant/s Signature _____
Date

Printed Name/s

Mailing Address (if different from service address)

Phone Number/s (Name) _____
Phone Number/s (Name)

Email: _____

ATTESTED: LAKE BERESFORD WATER ASSOCIATION, INC.